**USER REQUIREMENTS**

**AkiPro+**

**Contents:**

|  |  |
| --- | --- |
|  | **Page** |
| **Section 1: Standing Orders** | 2 |
| **Section 2: Customer Accounts** | 2 |
| **Section 3: Manager Accounts** | 2 |
| **Section 4: Collections Management** | 3 |
| **Section 5: Sales Rep App** | 3 |
| **Section 6: Delivery App** | 3 |
| **Section 7: Adjustments** | 3 |
| **Section 8: Production Management** | 4 |

**Section 1: Standing Orders**

# System must provide a way to create standing orders and orders.

* 1. Each standing order created must be stored in a database for standing orders.
  2. User must be provided with means for updating or deleting standing orders and orders.
  3. All standing orders functions must be available in web application.

**Section 2: Customer Accounts**

1. All customer information must be started in system database.

2.1 Customers must be able to update their accounts as necessary with approval from management.

2.2 Managers at AkiPro must be notified of any changes to customer acconts.

2.3 An option for viewing customer invoices must be available so a customer can view all their invoices.

2.4 Customer must be able to view AkiPro products.

2.5 Customer must be able to create standing orders.

2.6 All customer account functions must be implemented in web application.

**Section 3: Manager Account**

1. Managers must be able to see standing order requests.

3.1 Facilities must be available for managers to view reports on how much money is made from each product on a monthly basis to track profits.

3.2 Managers must be able to see inventory database.

3.3 Managers must be able to view customer invoices.

3.4 All manager account functions must be available in web application.

**Section 4: Collection Management**

1. Each sale must be recorded to the system database at the point of sale.

4.1 At the point of sale the inventory database must be updated to reflect the sales and current inventory.

**Section 5: Sales Rep**

5.0 Sales rep must be able to create a user account.

5.1 Sales rep must be able to create orders or standing orders.

5.2 Sales rep must be able to view invoices and print receipts.

5.3 Sales rep must be able to view listing of company products.

**Section 6: Delivery App**

6.0 Delivery drivers can see orders only.

6.1 The drivers must be able to print customer receipts.

6.2 Via the mobile app delivery drivers must be able to indicate whether a delivery was successful or not to the managers.

6.3 Drivers must be able to send any changes in the order to managers to view and approve.

**Section 7: Adjustments**

7.0 The system must provide facilities for managers to make adjustments to invoices as necessary.

7.1 Adjustments must be recorded. The original invoice as well as the amended version must be kept in the database.

**Section 8: Production Management**

8.0 All company products must be stored in a database on the system.

8.1 All product raw materials and recipes must also be stored in the database.

8.2 Finished goods must be recorded in the inventory.